



03000 65 3000 (24-hour service)

What we deal with

- Damage or danger to the natural environment.
- · Pollution of water or land.
- Poaching or illegal fishing.
- Suspected illegal tree felling.
- · Fish in distress or dead fish.
- Suspected tree disease.
- Wildlife crime that has already been committed (current incidents should be reported to the police via the non emergency number, 101).
- · Destruction of bat roosts.
- Blocked main watercourses, or other blockages that might pose a risk of flooding.
- Illegal dumping of hazardous waste or large amounts of industrial waste.

- Incidents involving odour and noise at sites regulated by Natural Resources Wales, such as landfill sites, transfer stations etc.
- Burning of commercial, industrial or hazardous waste, such as asbestos, without a licence.
- Illegal abstraction from watercourses or alterations to watercourses made without our consent.
- Unusual drops in river flow.
- Collapsed or badly damaged river or canal banks.
- Damage to Sites of Special Scientific Interest.
- Illegal waste sites and unlicensed waste carriers.

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